

Privacy Statement

This website (hereinafter the “Website“) is provided by Messer Group, Bad Soden, Germany (hereinafter “us” or “we”). This Privacy Statement describes the ways in which we, and the affiliated companies collect, hold and use information about individual persons who use this application to report product safety information.

1. Intended use of personal data

The Personal Data that you provide within this Messer Group pharmacovigilance system will only be used for the purpose of analyzing the safety and effectiveness of Messer Group products and for reporting of safety information as required by health authorities. We may also use this information as needed to satisfy any other legal or regulatory requirement, investigation or criminal proceeding if required by current or future legal requirements issued by health authorities.

2. Using our Website

a) Accessing our Website

When you access this Website, your browser will transfer certain data to our web server. This is done for technical reasons and required in order to provide the requested information to you.. In order to facilitate your access to the Website, the following data are collected, temporarily stored and processed:

- IP address
- status of access/HTTP status code
- date and time of access
- transferred volume of data
- time zone difference to Greenwich Mean Time (GMT)
- website requesting access
- content of request (specific site)
- browser, language settings, version of browser software operating system and surface

Moreover, to protect our legitimate interests, we will store such data for a limited period of time in order to be able to initiate a tracking of personal data in the event of actual or attempted unauthorized access to our servers, but no longer than required by health authorities.

3. Information on side effects

On this Website you can report adverse events, lack of therapeutic effect, medication errors, overdose, misuse, abuse, medicinal product occupational exposure, off-label use or falsified products, and/or other issues regarding the safety of Messer Group products (together “Adverse Events”). For this purpose only, we need your consent to provide us with the following categories of personal data:

1. Courtesy title
2. First name
3. Last name
4. Email address
5. Phone
6. Address (not mandatory)
7. Country

We are legally obliged to process an Adverse Event you shared with us including the personal data provided by in the following manner:

- We need to evaluate the information you provided to us, to assess whether there is a new risk to the safety of our products and whether we have a duty to report it ourselves to health authorities;
- For this purpose, we may have to contact you for clarification purposes;
- Subsequently, we may have to notify the competent health authorities of the report submitted by you. In this context, your information will be forwarded in pseudonymized form and **also saved in our database**, i.e. no information by which you may be directly identified will be passed on;
- We may also have to forward these pseudonymized notifications to our group companies and cooperation partners, to the extent these are likewise obliged to notify their respectively competent health authorities.

4. Security and Confidentiality

To ensure the security and confidentiality of Personal Data that we collect online, we use data networks protected, by industry standard firewall and password protection. In the course of handling your Personal Data, we take measures reasonably designed to protect that information from loss, misuse, unauthorized access, disclosure, alteration or destruction.

5. Transfer of data for commissioned processing

For the processing of your data we will to some extent use specialized service contractors. Such service contractors are carefully selected and regularly monitored by us. Based on respective data processor agreements, they will only process personal data upon our instruction and strictly in accordance with our directives.

6. Personal Information and Children

We will not knowingly collect, use or disclose Personal Data from a minor under the age of 18, without obtaining prior consent from a person with parental responsibility (e.g., a parent, foster parents or guardian) through direct off-line contact.

7. Information regarding your rights

The following rights are in general available to you according to applicable data privacy laws:

- Right of information about your personal data stored by us;
- Right to request the correction, deletion or restricted processing of your personal data;
- Right to object to a processing for reasons of our own legitimate interest, public interest, or profiling , unless we are able to proof that compelling, warranted reasons superseding your interests, rights and freedom exist, or that such processing is done for purposes of the assertion, exercise or defense of legal claims
- Right to data portability;
- Right to file a complaint with a data protection authority;

You may at any time with future effect withdraw your consent to the collection, processing and use of your personal data. For further information please refer to the chapters above describing the processing of data based on your consent.

If you wish to exercise your rights, please address your request to the contact indicated below. (→IV).

8. Contact

For any questions you may have with respect to data privacy, please contact us at Datenschutz.mg@messergroup.com or contact our company data protection officer at the following address:

Group Data Protection Officer
Messer Group
Messer Platz 1

65812 Bad Soden

9. Amendment of Privacy Statement

We may update our Privacy Statement from time to time. Updates of our Privacy Statement will be published on our Website. Any amendments become effective upon publication on our Website. We therefore recommend that you regularly visit the site to keep yourself informed on possible updates.